

### TennCare Presumptive Eligibility

Assists pregnant women and individuals diagnosed with breast or cervical cancer (pre-cancerous conditions) with TennCare Presumptive Eligibility enrollment. Assists individuals with enrollment in the TennCare Medicaid & Federal Marketplace Affordable Care Programs.

### Tennessee Breast & Cervical Cancer

Provides breast and cervical cancer screening to eligible women and diagnostic follow up tests for those with suspicious results. Women diagnosed with breast or cervical cancer or pre-cancerous conditions for these cancers are enrolled for treatment coverage through the TennCare Medicaid & Federal Marketplace Affordable Care Programs.

### Tobacco Use Prevention & Control

Offers information and education on the prevention of tobacco use with a goal of eliminating exposure to secondhand smoke and tobacco-related health disparities, preventing the initiation of tobacco use among young people, and promoting quitting among adults and young people.

### Tuberculosis (TB)

Strives to reduce tuberculosis in Shelby County by preventing, detecting, and treating persons infected with TB.

### Vector Control

Monitors and decreases the mosquito and rodent control burden in Memphis and Shelby County through larval and adult mosquito surveillance and reduction, public education, community outreach, and public health advisory media releases.

### Vital Records

Maintains and issues certified birth and death records for individuals born in Shelby County and deaths in Shelby County. Issues paternity test reports. Also issues permits for cremations, burial/transit and the dis-interment and re-interment of the deceased.

### West Tennessee Regional Forensic Center

Provides forensic services to the public health and law enforcement agencies in Memphis and Shelby County as well as counties west of the Tennessee River. These services include autopsies and death investigations for unnatural deaths, suicides, cremation permits, unusual circumstances or suspicious circumstances. Shelby County currently outsources all forensic services to The University of Tennessee Health Science Center.

### Women, Infants and Children (WIC)

Assists families with supplemental nutritious foods, nutrition education and counseling, breastfeeding support and referrals to healthcare providers to safeguard the health of low-income women, infants and children up to age 5 who are at nutritional risk.

## Public Health Clinics

**Cawthon Clinic**  
1000 Haynes  
901-222-9980  
Monday-Friday (8:00 a.m. – 4:30 p.m.)

**Collierville Clinic**  
167 Washington  
901-222-9980  
Tuesday 's & Thursday's (8:00 a.m. – 4:30 p.m.)

**Galloway Clinic**  
477 North Manassas  
901-222-9980  
Monday-Friday (8:00 a.m. – 4:30 p.m.)

**Hickory Hill Clinic**  
6590 Kirby Center Cove  
901-222-9980  
Monday-Friday (8:00 a.m. – 4:30 p.m.)  
2<sup>nd</sup> & 4<sup>th</sup> Saturdays (9:00 a.m. – 1:00 p.m.)

**Immunization Clinic**  
814 Jefferson Avenue, Room 216  
901-222-9331  
Monday-Friday (8:00 a.m. – 4:30 p.m.)

**Millington Clinic**  
8225 Highway 51 North  
901-222-9980  
Monday-Friday (8:00 a.m. – 4:30 p.m.)

**Shelby Crossing Clinic**  
6170 Macon Road  
901-222-9980  
Monday-Friday (8:00 a.m. – 4:30 p.m.)

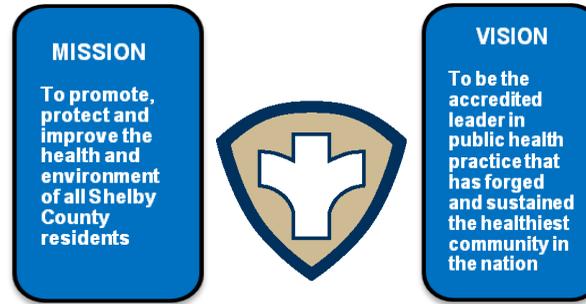
**Southland Mall Clinic**  
1287 Southland Mall  
901-222-9980  
Monday-Friday (8:00 a.m. – 4:30 p.m.)  
2<sup>nd</sup> and 4<sup>th</sup> Mondays (4:30 p.m. – 6:30 p.m.)  
2<sup>nd</sup> and 4<sup>th</sup> Saturdays (9:00 a.m. – 1:00 p.m.)

## Social Media



**Facebook:** ShelbyTNHealth  
**Instagram:** ShelbyTNHealth  
**Twitter:** ShelbyTNHealth  
**Youtube:** ShelbyTNHealth

**Tobacco Cessation Blog:** [www.shelbytnhealth.wordpress.com](http://www.shelbytnhealth.wordpress.com)  
**Infant Mortality Initiative Blog:** [www.shelbycountyIMRI.wordpress.com](http://www.shelbycountyIMRI.wordpress.com)



### MISSION

To promote, protect and improve the health and environment of all Shelby County residents

### VISION

To be the accredited leader in public health practice that has forged and sustained the healthiest community in the nation

## Public Health

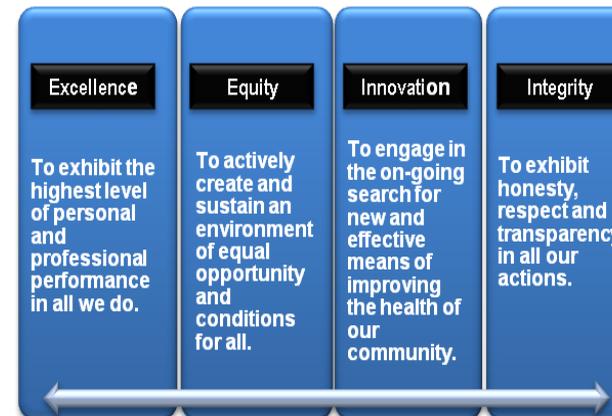
Prevent. Promote. Protect.

### Shelby County Health Department



## Value Statements

Shelby County Health Department demonstrates these values daily as its employees engage in their work to fulfill the agency mission. We define these values as follows:



### Excellence

To exhibit the highest level of personal and professional performance in all we do.

### Equity

To actively create and sustain an environment of equal opportunity and conditions for all.

### Innovation

To engage in the on-going search for new and effective means of improving the health of our community.

### Integrity

To exhibit honesty, respect and transparency in all our actions.

# Shelby County Health Department

814 Jefferson Avenue  
Memphis, TN 38105  
(901) 222-9000

[www.shelbytnhealth.com](http://www.shelbytnhealth.com)

Monday-Friday (8:00 a.m.-4:30 p.m.)



*Our mission is to promote, protect and improve the health and environment of all Shelby County residents.*



**Public Health**  
Prevent. Promote. Protect.  
Shelby County Health Department

# Programs and Services

## Accounting and Purchasing

Maintains accounting records for Shelby County Health Department programs and bureaus. Manages budgetary allocations and funds and provides financial information for consolidated Shelby County Government Reporting. Receives delivery of all goods and products necessary for all functional areas of the Shelby County Health Department including clinical and administrative services. Ensures timely payment of all expenditures and proper reporting and receipt of revenue. Supports financial reporting for all State and Federal Grants awarded to Shelby County Government on behalf of the Health Department ensuring timely reporting and compliance.

## Cawthon Dental Clinic

Provides pediatric dental services at Cawthon Dental Clinic for clients 20 years and under who are on TennCare or other insurance. These services include, but are not limited to dental hygiene outreach and education, oral examinations, cleanings, dental sealants, extractions and fillings.

## Central Laboratory

Serves as the State of TN licensed, CLIA, AIHA, and EPA certified laboratory providing Clinical, Environmental, and Emerging Infectious Disease testing, for various Shelby County Health Department programs, external agencies, and organizations of Shelby and surrounding counties.

## Child Safety Seat Program

Provides car seats and child safety information for infants and children of low income families. The enrollee must provide proof of government assistance through the TennCare Medicaid, Food Stamps or WIC programs. In-house instructional car seat installation video presentation is also provided to the enrollee.

## Chronic Diseases School Prevention

Provides services to the children and youth in targeted areas within Shelby County who are at risk for chronic diseases, obesity and related complications. The program seeks to increase access to healthy food and beverages, increase physical activity access with a focus on walking, and increase knowledge and awareness of prevention and self-management of chronic diseases, such as pre-diabetes, diabetes, and hypertension.

## Claims and Billing

Provides billing services for public health programs provided through Shelby County Health Department that qualify for billing under TennCare/CoverKids, private insurance agencies and Medicare.

## Commodity Supplemental Food Program (CSFP)

Strives to improve the health of low-income and elderly people at 60 years of age by supplementing their diets with nutritious foods.

## Community Health Assessment

Conducts a comprehensive community health assessment of Shelby County; identifies the priority public health issues in the County; and facilitates collaborative approaches to address these issues.

## Early Periodic Screening Diagnosis and Treatment (EPSD&T)

Provides well-child exams, scheduled checkups, and screenings for children and young adults up to age 20 to detect and treat health problems.

## Employee Health

Provides health-related support to all Shelby County Government Divisions including new hire medical clearances, routine screenings for infectious diseases, and vaccines. Collaborates with Risk Management office to facilitate health care for occupational exposures.

## Environmental Health and Food Safety

Responsible for inspection of restaurants, retail food stores, mobile trucks, hotels, swimming pools, body piercing site, tattoo parlors, day care centers, temporary events with food vendors; investigation of food-borne illness complaints and outbreaks; and administration of complaint investigations, plan reviews, permit approvals, suspensions, and permit fees.

## Family Planning

Provides individuals with information and means to exercise personal choice in determining the number and spacing of their children, including, but not limited to, offering effective family planning methods, preconception health services and services to adolescents.

## Health Promotion

Provides health education and programs that address the prevention of chronic diseases and other health and wellness topics. Community groups, employers, schools, faith-based organizations, etc. may contact the Health Promotion office to schedule presentations, receive assistance with development of wellness programs, information on community resources, etc.

## HIV/STD

Provides surveillance, testing, investigation, treatment, education and counseling for persons with STD's and HIV/AIDS. Case management and nutritional services are also available.

## Inmate Health Care

Manages and oversees contracts for health care services provided at the Shelby County Jails, Juvenile Detention Center, and Correctional Center. The Finance Bureau works in conjunction with the Office of Nursing to assure compliance with National Commission on Correctional Health Care, American Corrections Association and Department of Justice requirements.

## Immunization Program

Participates in community-based initiatives to reduce risk for vaccine preventable diseases (including influenza, measles, HPV, hepatitis) targeting all ages. Primary efforts include community outreach, education, perinatal hepatitis B case management, quality monitoring of childhood vaccine coverage, and providing service as a resource, coordinator, and monitor for the federal VFC Program.

## Legal Services

Provides legal assistance to all Health Department Offices, the West Tennessee Regional Forensic Center and Inmate Healthcare, and assists with policy development.

## Let's CHANGE

(Let's Commit to Healthy Activity and Nutrition Goals Everyday) Coalition - Collaboration between community partners to address obesity by tackling Access, Behavior, Choices and Systems (ABC's) related to physical activity and nutrition through specific strategies in the following settings: where we live, work, play, heal and worship.

## Maternal Child Health

Provides a continuum of care for pregnant and parenting women, their children and families through comprehensive home visitation services, case management/care coordination, lead screening, treatment and remediation, genetic testing and counseling for newborns, coordinated care for children with special health care needs, fetal and infant death review and community outreach; and addresses health disparities to prevent negative health and birth outcomes.

- Childhood Lead Poisoning Prevention Program
- Children's Special Services (CSS)
- Fetal and Infant Mortality Review (FIMR)
- Help Us Grow Successfully (HUGS)
- Infant Mortality Reduction Initiative (IMRI)
- Newborn Outreach Screening
- Universal Nurse Home Visitation Program

## Medical Reserve Corp (MRC)

Comprised of volunteers to assist the community in responding to emergency situations as well as other public health initiatives. MRC volunteers include medical and public health professionals such as physicians, nurses, pharmacists, dentists, veterinarians, and epidemiologists.

## Office of Epidemiology and Surveillance (OES)

Inform and educate the community and to prevent and control illness, the Office of Epidemiology and Surveillance tracks and identifies patterns of disease and illness, disseminates health information, conducts program evaluation and supports policy development. The OES also investigates disease outbreaks and for select conditions initiates prophylaxis.

## Office of Nursing

Supports public health by establishing oversight for quality health care standards and monitoring; technical assistance, direction and leadership; and developing protocols consistent with the TN Nurse Practice Act and Board of Nursing. Accredited provider of education that assures a credentialed, competent nursing workforce. Collaborates with academic institutions, Central Laboratory, SCG IT and Training Center to facilitate education including HIPAA, lab, AED/CPR, and health-related topics as needed to address county needs.

## Pharmacy

Serves as the certified pharmacy supporting all pharmaceutical-related needs of public health clinical programs including family planning, TB elimination program, STD Clinic, and Immunizations.

## Pollution Control

Maintains the purity of the air resources in Shelby County, and protects the health, general welfare, and physical property of citizens. The Pollution Control Section establishes air emission standards and requirements to monitor air pollution sources through the issuance of construction and operating permits. The Groundwater Section also provides oversight and jurisdiction of septic tanks and wells within Shelby County.

## Public Health Emergency Preparedness (PHEPP)

Collaborates with first response agencies, including City, County and State stakeholders to assure emergency preparedness and response capabilities related to bioterrorism, outbreaks of infectious disease, natural or man-made disasters and other public health threats and emergencies. Coordinates with all hospitals in Shelby, Tipton, Fayette, and Lauderdale counties to identify potential health threats and to manage the regions medical capacity in an emergency. The PHEPP program is responsible for coordination with all hospitals within the City of Memphis, Shelby, Tipton, Fayette, and Lauderdale counties within Tennessee.

## Quality Improvement

Facilitates quality assurance and performance improvement activities within public health programs to assure delivery of services in a manner compliant with federal infection control, laboratory, pharmacy, OSHA and public health standards.

## School Based Dental Preventative Program

Provides free dental services to children that include but not limited to sealant placement, screenings and referrals for care, immediate need follow-ups, oral health education and oral evaluations in a school setting grades K-8.

## TennCare KIDS

Conducts outreach to families with children on TennCare. This program promotes dental, vision and well-child check-ups. In addition, this program operates the Welcome Baby Initiative, which is an evidence based home visitation program that assists families with infants up to 6 weeks old. The Welcome Baby Initiative provides referrals and connections to other services within the community.