



Welcome to your student rotation at Covenant Health! We are so glad you are joining us during a portion of your education. There are several pages of information we need you to review before you begin your rotation with us so that you are aware of who we are, what requirements exist, and also how to find help if needed. Once you have completed all the materials, you should be familiar and act in a way to follow:

- The Mission, Vision & Values of Covenant Health.
- Expectations about our Pledge of Excellence, and our No Pass Zones (including call lights).
- Understand the emergency codes. These are the same throughout the Knoxville area for all hospitals.
- Common door signs you may encounter throughout Covenant.
- Specific expectations for various populations we serve.
- Recognize the possible impact of your behavior on HCAHPS measurements, and act in a manner to promote the most positive patient experience possible.

You must wear your picture student ID badge at all times when on Covenant Health property. If you do not, you will be unable to be at Covenant for that day. Continued failure to wear the picture ID badge will result in denial of a continued rotation.

We hope you have a good experience during your rotation, and that you consider Covenant Health as your employer upon graduation! All job opportunities can be found at [www.covenantcareers.com](http://www.covenantcareers.com).